

Public Service Commission of Wisconsin

Rebecca Cameron Valcq, Chairperson
Ellen Nowak, Commissioner
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Public Service Commission of Wisconsin
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April 14, 2020

Ms. Jessica Legois, Director of Administrative Services
Suamico Water Utility
12781 Velp Avenue
Suamico, WI 54313

Re: Application of Village of Suamico, as a Water Public Utility, for Temporary Service Rules Waiving Credit Card Fees in Response to COVID-19 5795-TW-100

Dear Ms. Legois:

On April 10, 2020, the Public Service Commission of Wisconsin (Commission) received the Suamico Water Utility's (applicant) application for Temporary Service Rules Waiving Credit Card Fees in Response to COVID-19 and assigned it docket number 5795-TW-100.

In the Order for docket 5-UI-120 ([PSC REF#: 386373](#)), the Commission found it reasonable to allow utilities to waive credit card convenience fees for business and personal credit cards in order to encourage online payment for customers due to the declared public health emergency for COVID-19. Further, in the Order for docket 5-AF-105 ([PSC REF#: 386353](#)), the Commission authorized utilities to defer expenditures incurred as a result of compliance with Emergency Order #11, orders by the Commission in docket 5-UI-120, and as otherwise required to ensure the provision of safe, reliable, and affordable access to utility services during the declared public health emergency for COVID-19. In the same Order, the Commission also required that utilities track costs that are subject to this deferral.

The applicant's request to waive credit card convenience fees is approved. The new tariff sheet has been filed at the Commission under Amendment 7. The tariff is effective as of March 24, 2020. Please update your current tariff books by inserting a printed copy of the new tariff sheet into the current tariff books.

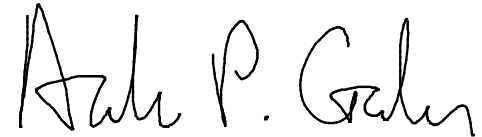
The applicant shall immediately make this tariff change available to the public at locations where customer payments are accepted, on the applicant's website, or in a form and place that is otherwise readily accessible to the public, pursuant to Wis. Stat. § 196.19. The new tariff will remain in effect for the duration of the public health emergency, and until further order of the Commission.

Per the Order in docket 5-AF-105, the applicant is required to track the incremental costs which may be subject to deferral as a result of this request. The deferral request will be reviewed in the applicant's next rate case.

Ms. Jessica Legois
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If you have any questions, please contact Andrew Fisher at (608) 266-3905 or Andrew.Fisher@wisconsin.gov.

Sincerely,

A handwritten signature in black ink that reads "Andrew P. Galvin". The signature is written in a cursive style with a large initial 'A' and 'G'.

Andrew P. Galvin
Bureau Director
Division of Water Utility Regulation and Analysis

APG:alf:ggl DL: 01730130

Public Service Commission of Wisconsin

Suamico Water Utility

Waiver of Credit Card Convenience Fees – COVID-19

EFFECTIVE: March 24, 2020

PSCW AUTHORIZATION: Docket 5-UI-120

Credit Card Payment Charges

Customers may elect to pay their bill(s) via personal or business credit card without paying convenience fees.

This service rule will remain in effect until the Commission issues a subsequent Order lifting this general permission.